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BeehiveOnline for Partner Collaboration

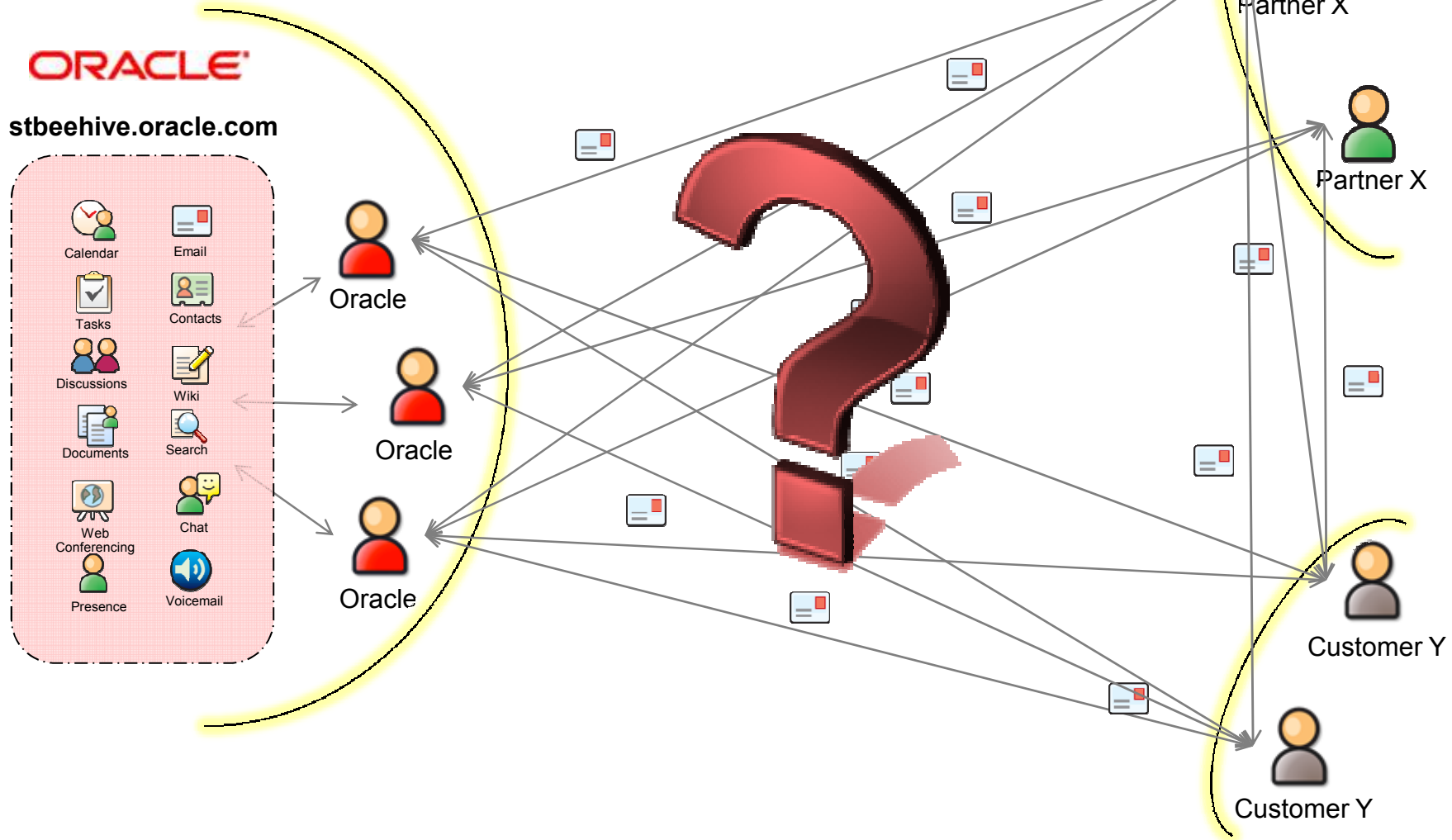Phil Bell, Collaboration Architect

Agenda

- What is BeehiveOnline?

- Understanding Users, Groups & Workspaces

- What can BeehiveOnline do?

- Use Cases
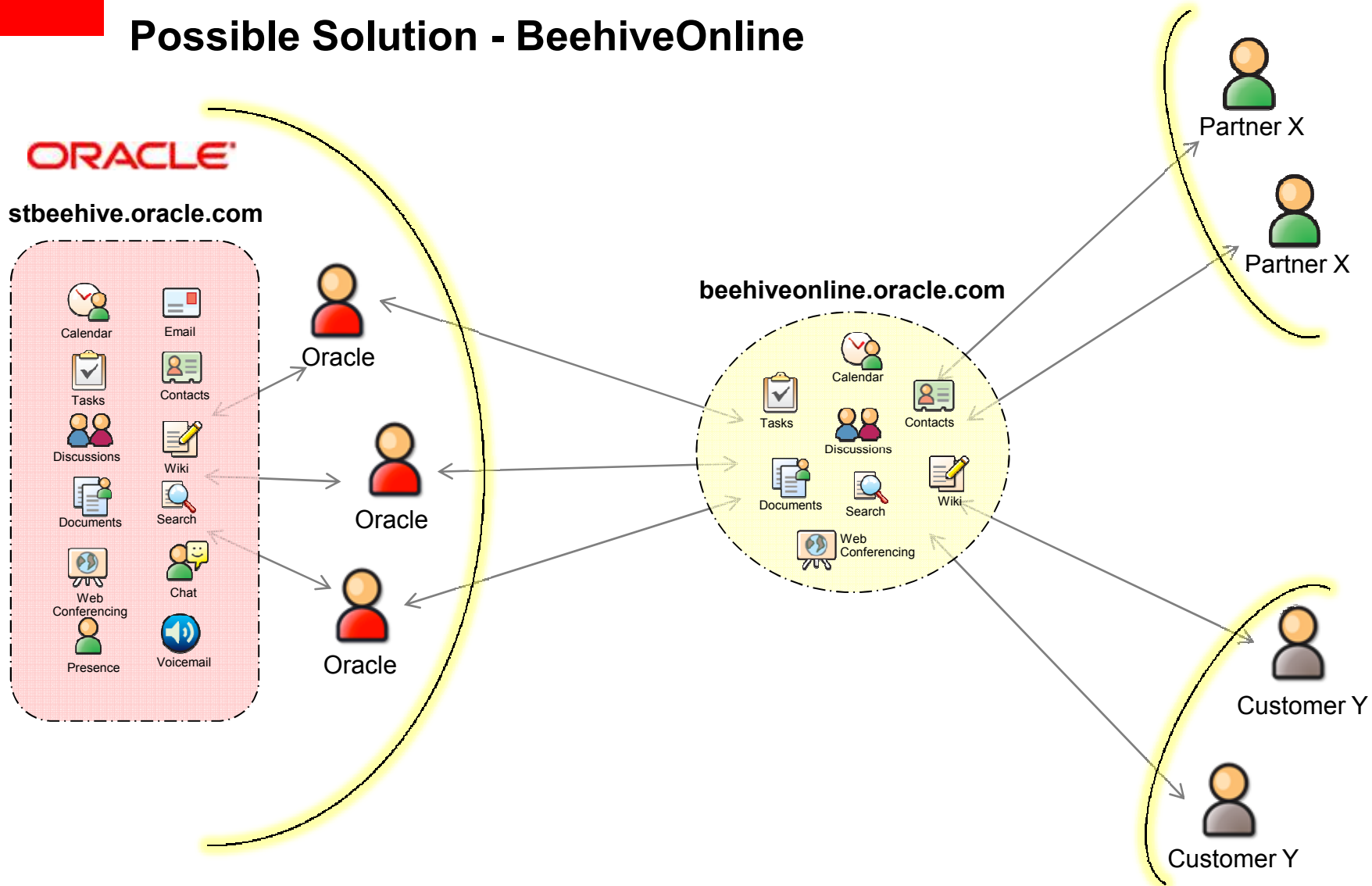
- Sign Up Process

- FAQ, Links & Questions

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What is BeehiveOnline?
Current state - The Email Problem

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stbeehive.oracle.com

Calendar
Email
Tasks
Contacts
Discussions
Wiki
Documents
Search
Web Conferencing
Chat
Presence
Voicemail

Oracle

Oracle

Oracle

Partner X

Partner X

Customer Y

Customer Y

What is BeehiveOnline?
Possible Solution - BeehiveOnline

What is BeehiveOnline?

Some Details

An online tool that **facilitates collaboration** with external Partners and Customers **beyond the Oracle firewall**

- **MUST BE A MEMBER OF A BEEHIVEONLINE GROUP TO ACCESS BEEHIVEONLINE**

- **Separate from internal stbeehive.oracle.com**

- Currently running version v2.0 of Oracle Beehive, hosted by Oracle On Demand

- System (including security model and sign up process) created by Philip Bell, Oracle Beehive Development

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Understanding Users, Groups & Workspaces

- **Groups** are **separate entities containing users** in BeehiveOnline that create separation, and maintain privacy and confidentiality

- **Workspaces** are **secure online collaborative areas** which certain members of the group can access

- **Multiple Workspaces can exist within a group**

- Only Oracle employees can create groups

- Only users with permission can create workspaces

Understanding Users, Groups & Workspaces
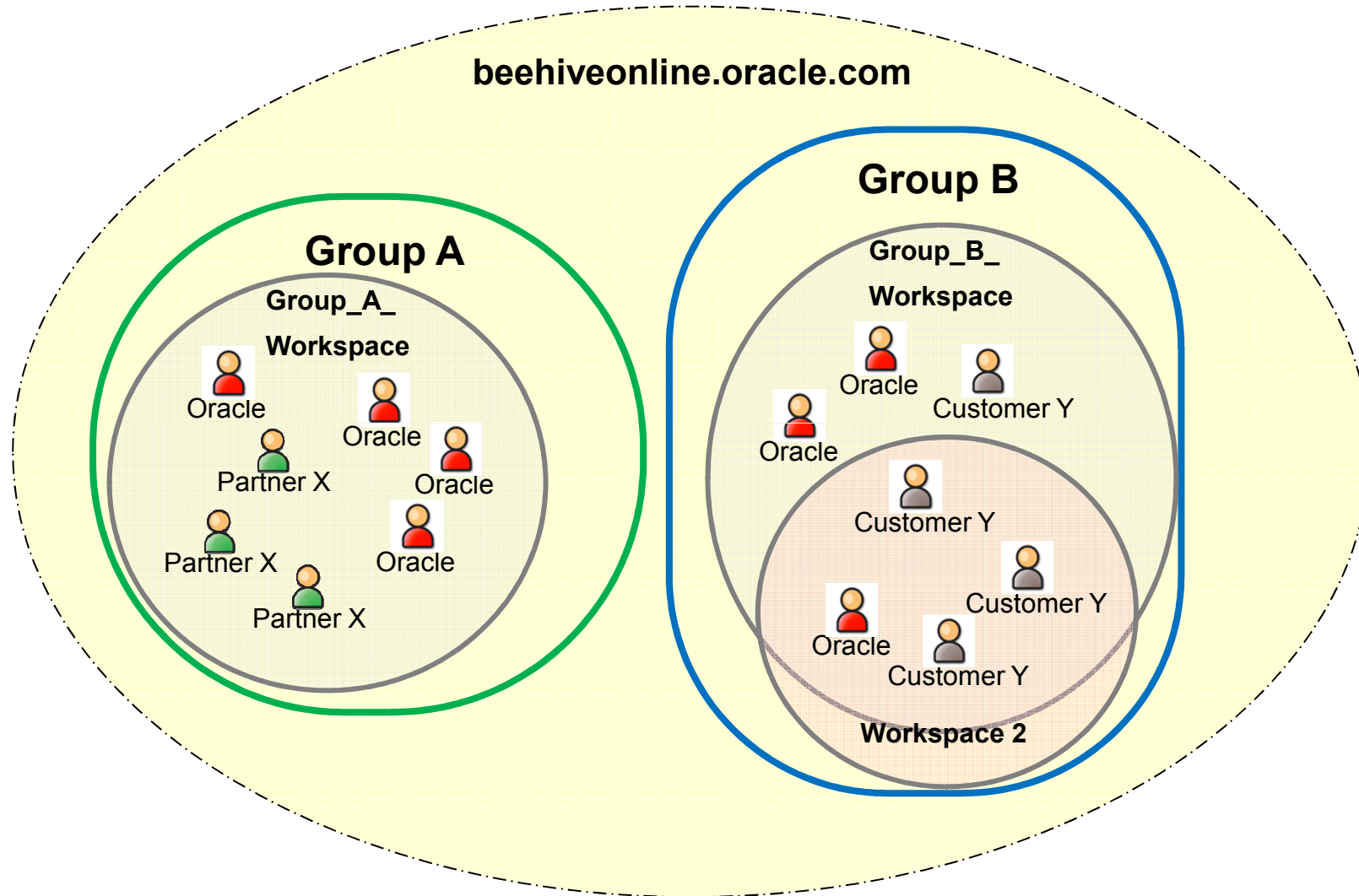
What can BeehiveOnline do?

- **Improve collaboration with Partners using Secure, Online, Team Workspaces & Conferencing**

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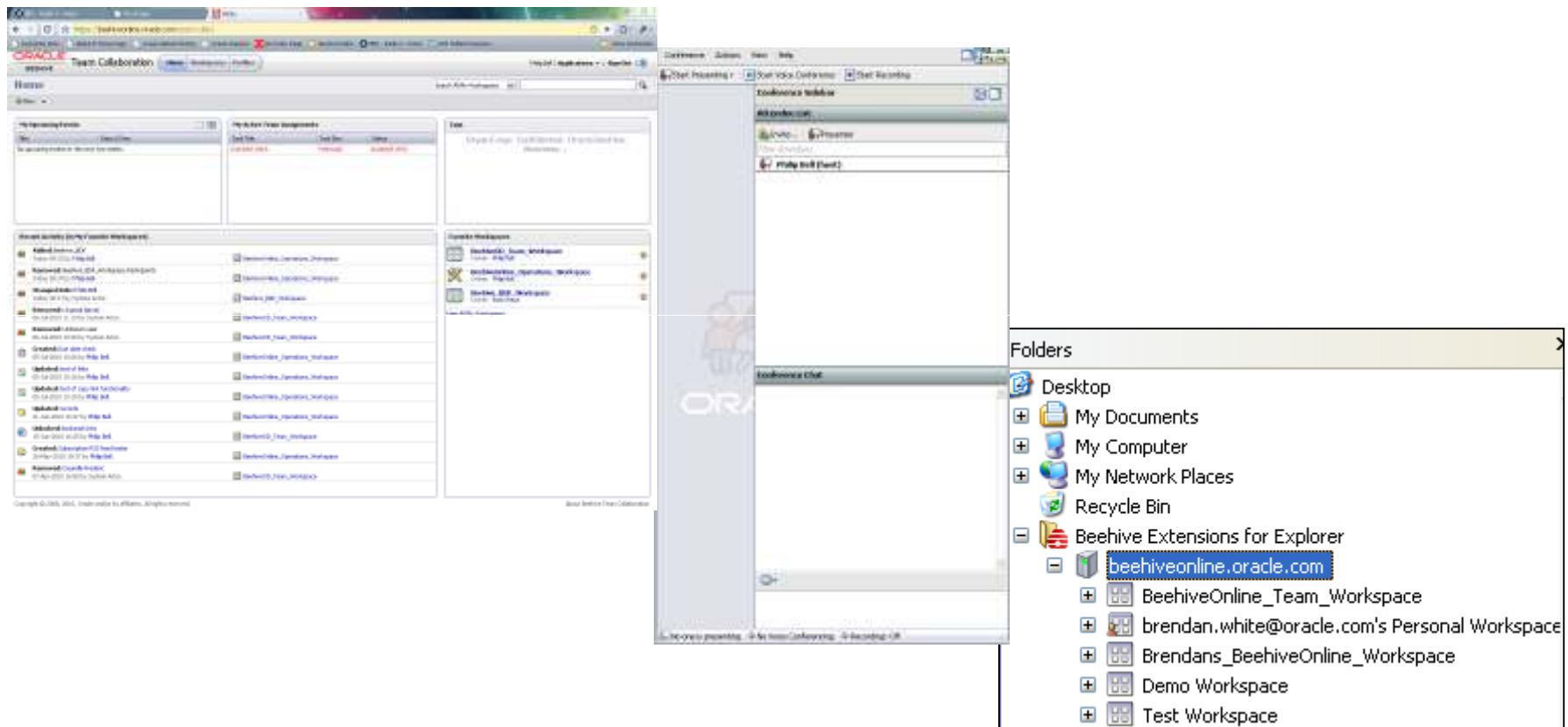
File Sharing

Upload, Organise and Share documents with external users

You are in **BeehiveOnline_Operations_...** > **Library**

Library

2 items.

Name △
☐ 📁 Documents
☐ 📁 Public Documents

You are in **BeehiveOnline_Operations_...** > **Library** > **Upload Document**

Upload Document

*Destination Folder /Oracle/BeehiveOnline_Operations_Workspace/Documents 🔍 Change Folder

*File(s) [Choose File] No file chosen
➕ Upload another file

☐ Overwrite any existing documents with the same names.

🏷 Tags Applied By Me [Tag Name] No tags applied by me yet

Time Management

Shared calendar to schedule meetings

Time Management

Task Management and Assignment

Team Collaboration

Announcements

Wiki pages

RSS Feeds

Web Conferencing

Quickly share your desktop with members of the workspace

Forums and Discussions

Develop your ideas with other members of the workspace

Windows Desktop Integration

File Sharing Extensions for Windows Explorer
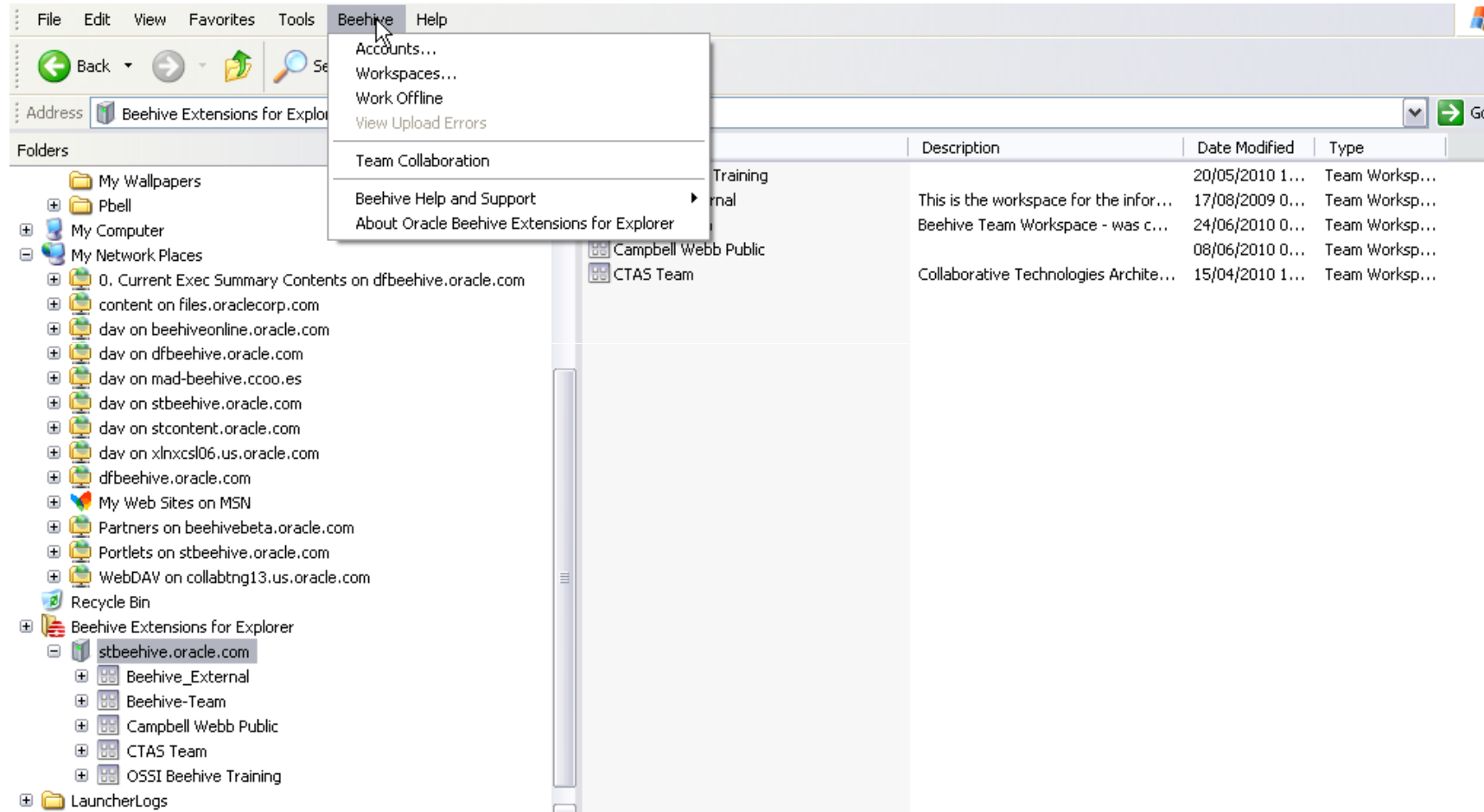
Use Cases

- Simple First Step

  - Sharing Documents

- One Step Further

  - Enhancing Partner Engagement
    - Share a common calendar
    - Create discussions around content
    - Maintain Wiki pages for meetings/deliverables
    - Ad Hoc Web Conferences
    - Notifications using RSS feeds

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Sign-Up Process

- **Non-Oracle users** must be registered on **oracle.com or OTN.oracle.com or OPN.oracle.com**

How to get started:

1. **Nominate Group Administrator (Oracle employee)**
2. **Navigate to http://beehiveonline.oracle.com**
3. **Create Group (allow 24 hours)**
4. **Invite Users (both internal/external)**
5. **Start collaborating..**

Please note:

- Group Administrator maintains user roles
  - Standard users can become 'Workspaces Creators' and/or 'Group Administrators'
- **Users must belong to a group** to access **BeehiveOnline**.

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Demonstration

- Inviting users to join BeehiveOnline
- Editing wiki page in a Workspace
- Posting Announcement in a Workspace
- Check RSS feeds

FAQ

- 1GB limit, more can be requested

- Workspace data kept until 6 months after group is deleted – then can be restored from offline backup

Useful Links & Support Process

- <u>Video tutorial</u> – Understanding the Beehive Workspaces Client

- <u>Beehive Blog</u> - Useful Tips and General Info (RSS, Hiding Folders)

- To fully utilize available resources and for the quickest turnaround time, we suggest following **3 steps support process**.

  - **Step 1: Use online resources** Got a question? Take a look at our <u>documentation</u> library and <u>FAQs</u> where you'll find the most current and extensive set of commonly asked questions.

  - **Step 2: Contact group administrator** If you are stumped by a problem or have a question that's not covered in our documentation, please contact your Group Admin or Workspace Coordinator for the quickest and the most reliable solution.

  - **Step 3: Utilize community forum** Visit the <u>Oracle Beehive Online forum</u> to converse with other Beehive Online users and experts. Here you can read posts, ask questions, share your expertise, and connect with other Beehive users too.

Questions