

ORACLE[®]

BeehiveOnline for Partner Collaboration

Phil Bell, Collaboration Architect

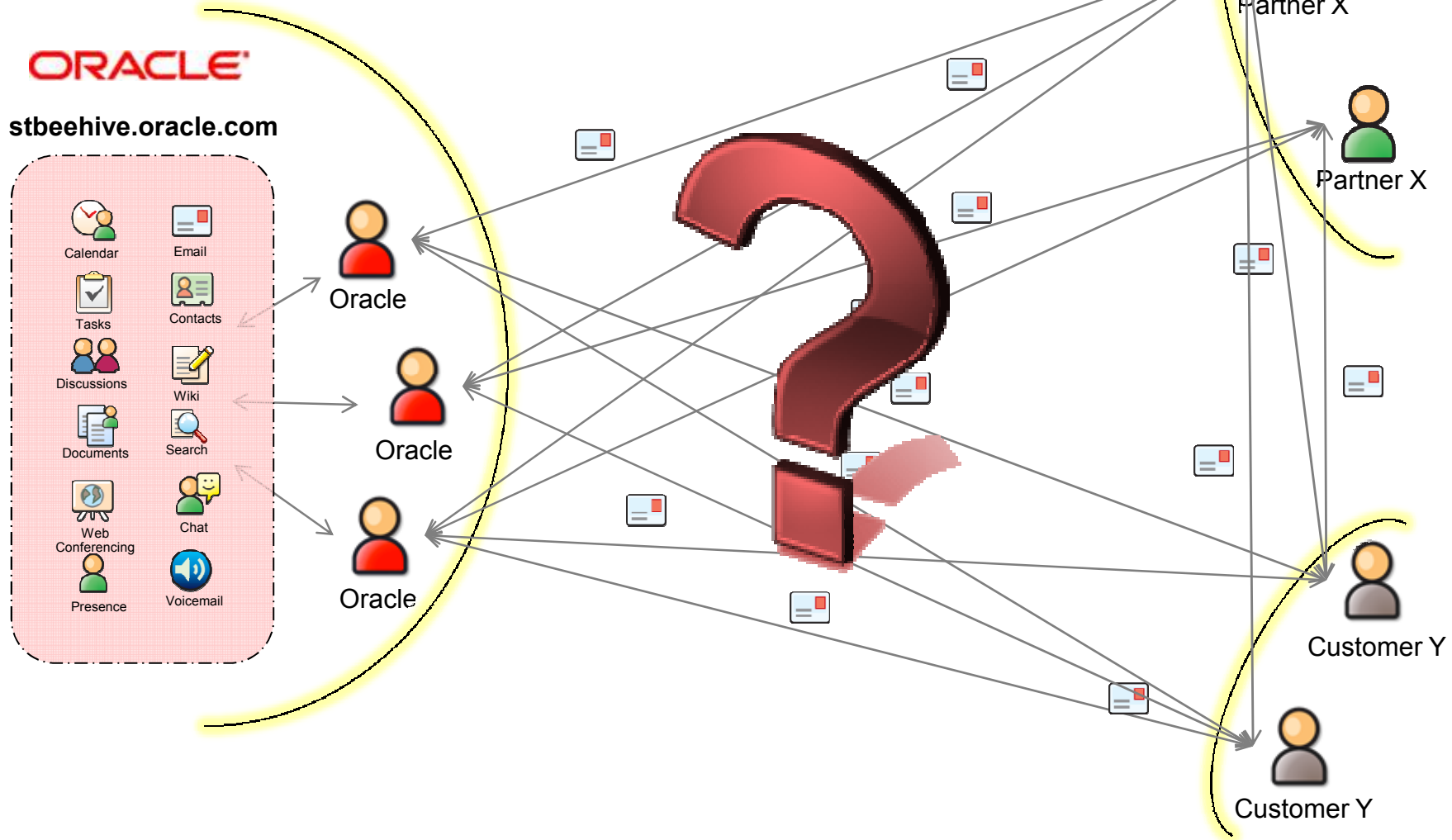
Agenda

- What is BeehiveOnline?
- Understanding Users, Groups & Workspaces
- What can BeehiveOnline do?
- Use Cases
- Sign Up Process
- FAQ, Links & Questions



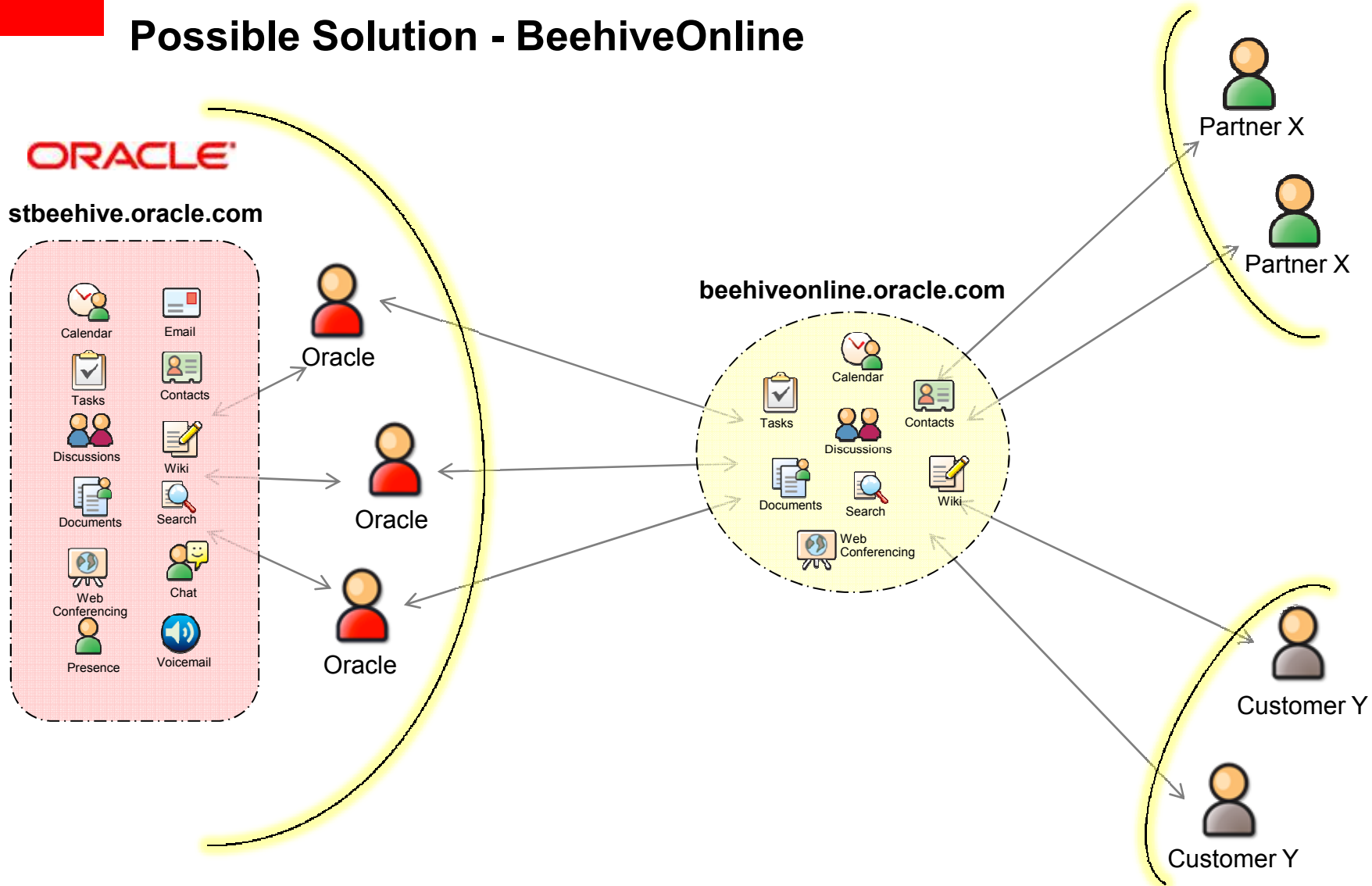
What is BeehiveOnline?

Current state - The Email Problem



What is BeehiveOnline?

Possible Solution - BeehiveOnline



What is BeehiveOnline?

Some Details

An online tool that **facilitates collaboration** with external Partners and Customers **beyond the Oracle firewall**

- **MUST BE A MEMBER OF A BEEHIVEONLINE GROUP TO ACCESS BEEHIVEONLINE**
- **Separate from internal stbeehive.oracle.com**
- Currently running version v2.0 of Oracle Beehive, hosted by Oracle On Demand
- System (including security model and sign up process) created by Philip Bell, Oracle Beehive Development

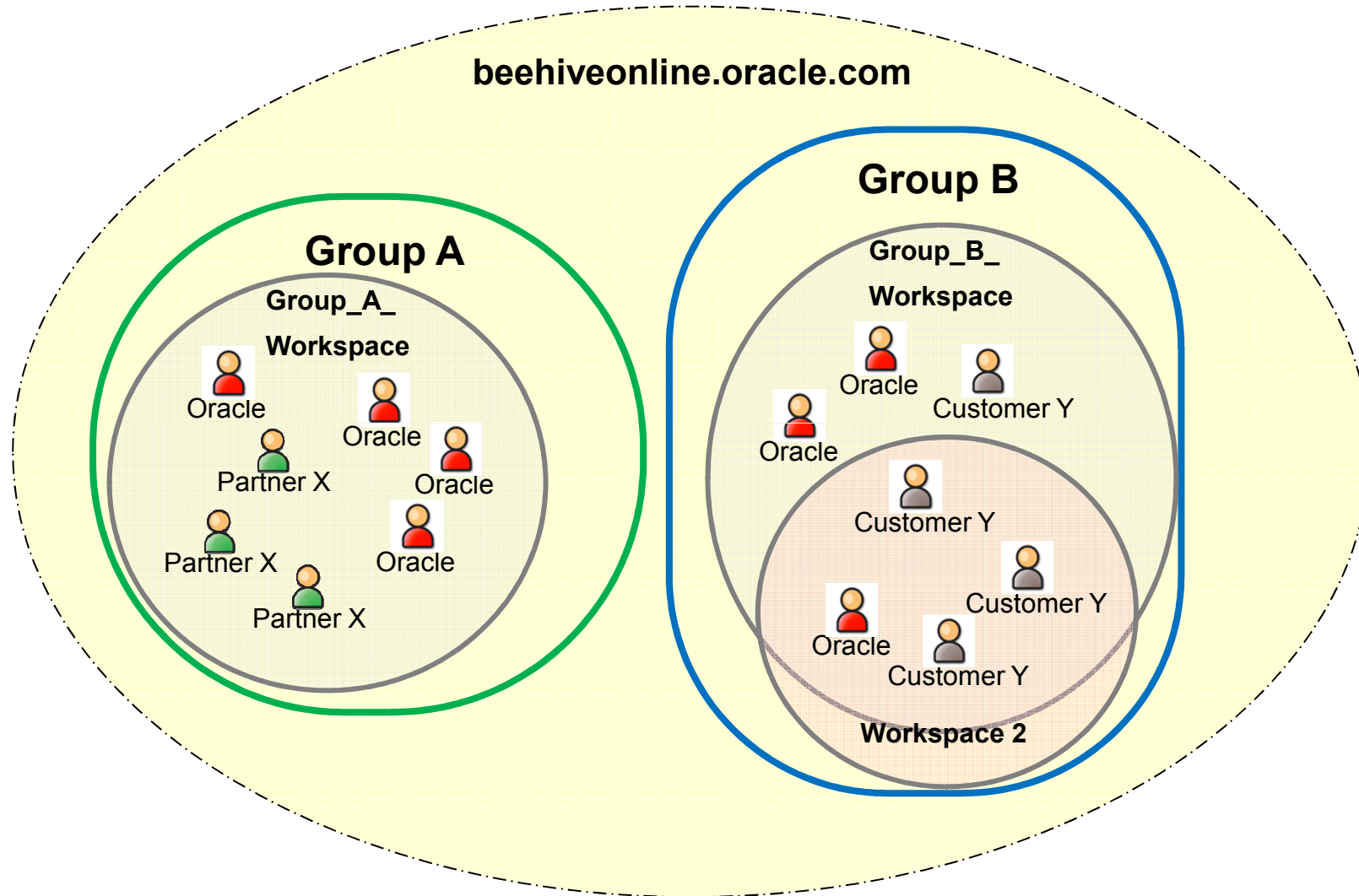




Understanding Users, Groups & Workspaces

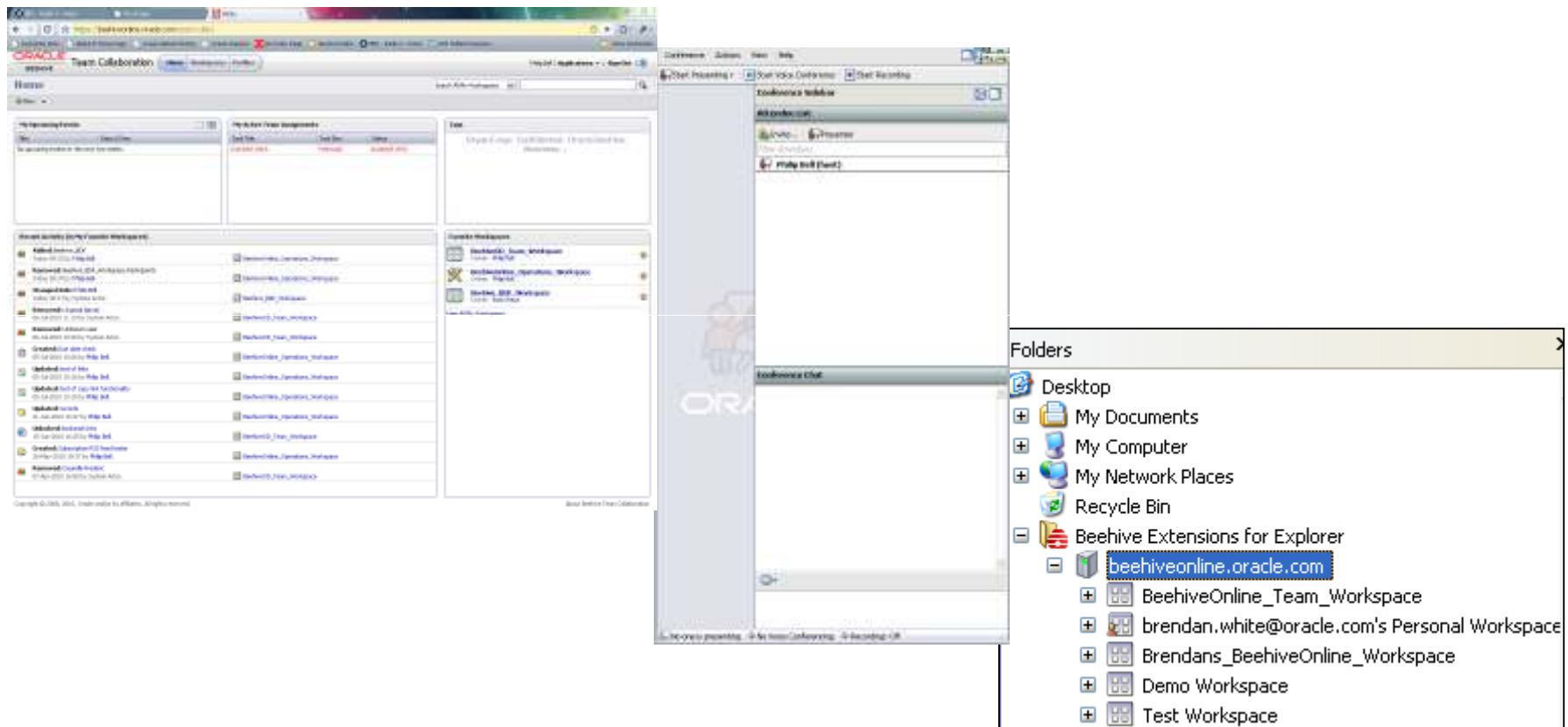
- **Groups** are **separate entities containing users** in BeehiveOnline that create separation, and maintain privacy and confidentiality
- **Workspaces** are **secure online collaborative areas** which certain members of the group can access
- **Multiple Workspaces can exist within a group**
- Only Oracle employees can create groups
- Only users with permission can create workspaces

Understanding Users, Groups & Workspaces



What can BeehiveOnline do?

- Improve collaboration with Partners using Secure, Online, Team Workspaces & Conferencing






File Sharing

Upload, Organise and Share documents with external users

You are in [BeehiveOnline_Operations_...](#) > **Library**


Library


2 items.

	Name 
<input type="checkbox"/>	 Documents
<input type="checkbox"/>	 Public Documents


You are in [BeehiveOnline_Operations_...](#) > **Library** > **Upload Document**

Upload Document

*Destination Folder [/Oracle/BeehiveOnline_Operations_Workspace/Documents](#)  Change Folder

*File(s) No file chosen
 Upload another file

Overwrite any existing documents with the same names.

 Tags Applied By Me No tags applied by me yet

Time Management

Shared calendar to schedule meetings

You are in [BeehiveOnline_Operations_...](#) > **New Event**

New Event

Note: All workspace participants enrolled in the workspace calendar will receive an invitation to this event.

*Name

*Start Time (UTC) All Day Event

*End Time (UTC)

Invite All Participants

Other Attendees
No user picked

Location

B I U |

Enroll

< **July 2010** >

Sun Mon Tue Wed Thu Fri Sat

27	28	29	30	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31
1	2	3	4	5	6	7

Time Management

Task Management and Assignment

The screenshot displays the Oracle Beehive Team Collaboration interface. At the top, the Oracle logo is followed by "BEEHIVE Team Collaboration" and navigation tabs for "Home", "Workspaces", and "Profiles". The user "Philip Bell" is logged in. The main workspace is titled "BeehiveOnline_Operation..." and includes a search bar and action buttons for "New", "Upload", "Open", and "Delete".

The left sidebar contains a navigation menu with the following items: Overview, Recent Activity, Tags, Announcements, Forums, Library, **Tasks** (highlighted), Wiki Pages, Participants, Settings, and Workspace Trash.

The main content area shows the breadcrumb "You are in BeehiveOnline_Operations_... > Tasks" and a "Tasks" section with "One task.". Below this is a table listing tasks:

	Title	Due Date	Assigned To
<input type="checkbox"/>	Due date check	Yesterday 17:00	Philip Bell

The "Due date check" task is selected, and its details are shown on the right. The details include:

- *Title: Due date check
- Created: 05-Jul-2010 10:26 by Philip Bell
- *Priority: None
- Start Date: None, 05/07/2010 10:26 (UTC)
- Due Date: None, 12/07/2010 17:00 (UTC)
- *Status: In Progress, 0 %

Below the details is a section for "Tags Applied By Me" with a search box and the message "No tags applied by me yet". At the bottom, there is a rich text editor toolbar with various formatting options.

Team Collaboration

Announcements

Wiki pages

RSS Feeds

You are in [BeehiveOnline_Operations_...](#) > [Announcements](#) > [Welcome to workspace...](#)

Welcome to workspace BeehiveOnline_Operations_Worl

*Title

Activated 02-Oct-2009 10:30

Activation None 02/10/2009

Expiration None 09/10/2009

Tags Applied By Me No tags applied by me yet

[By All Users](#) No Tags Applied

B I U | | | | | |

Use of this workspace is subject to Terms of Use at <http://www.oracle.com/html/terms.html> and Privacy Policy at <http://www.oracle.com/html/privacy.html> and the terms of your agreement with Oracle.

Show

Filter

- Location
- Participants
- (from) Participants
- Tasks
- Wiki Pages
- Wiki Pages

Web Conferencing

Quickly share your desktop with members of the workspace



Forums and Discussions

Develop your ideas with other members of the workspace

The screenshot displays the Oracle Beehive Team Collaboration interface. At the top, the Oracle logo and 'BEEHIVE' are on the left, and 'Team Collaboration' with navigation buttons for 'Home', 'Workspaces', and 'Profiles' is in the center. The user's name 'Philip Bell' is on the right. Below this is a workspace header for 'BeehiveOnline_Operation...' with a search box. A toolbar contains icons for '+ New', 'Upload', 'Open', 'Delete', 'Lock', 'Unlock', 'Go to Last Post', and 'Properties'. A left sidebar lists navigation options: Overview, Recent Activity, Tags, Announcements, Forums (selected), Discussions, Subscription RSS feed tester, Effective Use of BeehiveOnline, Library, Tasks, and Wiki Pages. The main content area shows the 'Forums' section with a table of forum entries.

You are in [BeehiveOnline_Operations_...](#) > **Forums**

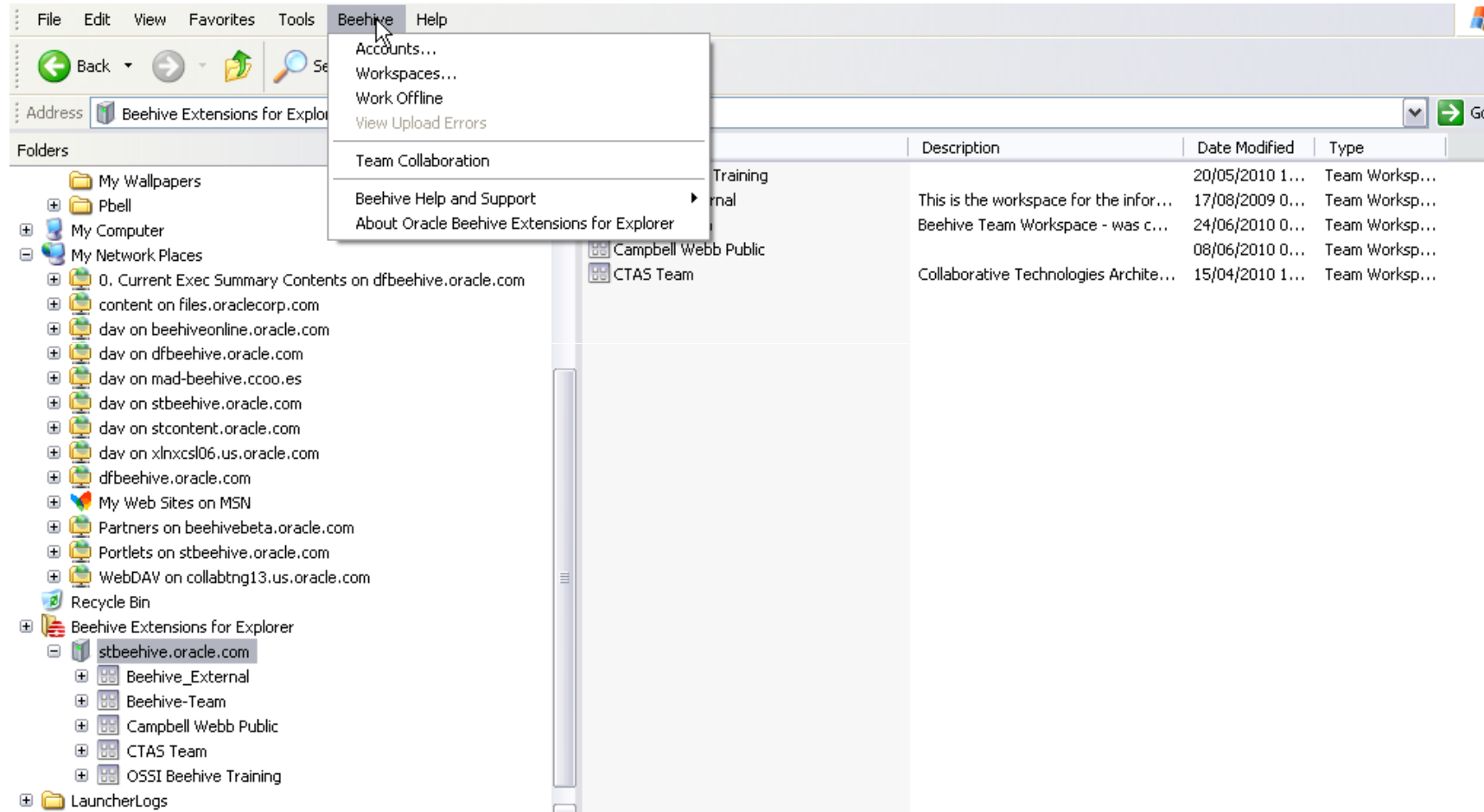
Forums

3 forums.

	Name	Last Post	Last Post By	Topics/Messages	Views	
<input type="checkbox"/>	Discussions forum for team discussions			0 / 0	9	
<input checked="" type="checkbox"/>	Effective Use of BeehiveOnline This forum is designed to allow users to discuss the effective use of BeehiveO...			0 / 0	0	
<input type="checkbox"/>	Subscription RSS feed tester This is a testing space for RSS feed checking or Subscriptions			0 / 0	0	

Windows Desktop Integration

File Sharing Extensions for Windows Explorer



Use Cases

- Simple First Step
 - Sharing Documents
- One Step Further
 - Enhancing Partner Engagement
 - Share a common calendar
 - Create discussions around content
 - Maintain Wiki pages for meetings/deliverables
 - Ad Hoc Web Conferences
 - Notifications using RSS feeds





Sign-Up Process

- **Non-Oracle users** must be registered on **oracle.com** or **OTN.oracle.com** or **OPN.oracle.com**

How to get started:

1. **Nominate Group Administrator (Oracle employee)**
2. **Navigate to <http://beehiveonline.oracle.com>**
3. **Create Group (allow 24 hours)**
4. **Invite Users (both internal/external)**
5. **Start collaborating..**

Please note:

- Group Administrator maintains user roles
 - Standard users can become 'Workspaces Creators' and/or 'Group Administrators'
- **Users must belong to a group to access BeehiveOnline.**



Demonstration

- Inviting users to join BeehiveOnline
- Editing wiki page in a Workspace
- Posting Announcement in a Workspace
- Check RSS feeds



FAQ

- 1GB limit, more can be requested
- Workspace data kept until 6 months after group is deleted – then can be restored from offline backup



Useful Links & Support Process

- [Video tutorial](#) – Understanding the Beehive Workspaces Client
- [Beehive Blog](#) - Useful Tips and General Info (RSS, Hiding Folders)
- To fully utilize available resources and for the quickest turnaround time, we suggest following **3 steps support process**.
 - **Step 1: Use online resources** Got a question? Take a look at our [documentation](#) library and [FAQs](#) where you'll find the most current and extensive set of commonly asked questions.
 - **Step 2: Contact group administrator** If you are stumped by a problem or have a question that's not covered in our documentation, please contact your Group Admin or Workspace Coordinator for the quickest and the most reliable solution.
 - **Step 3: Utilize community forum** Visit the [Oracle Beehive Online forum](#) to converse with other Beehive Online users and experts. Here you can read posts, ask questions, share your expertise, and connect with other Beehive users too.

Questions

